

PROGRAM NAME:	BON APPETIT
Contact Information	Bon Appetit Food Service Software 1800 Buckner St., Suite C-249 Shreveport, LA 71101-4438 Contact: Sales & Marketing Department Sales Voice Mail: (800) 347-4681, ext. 201 Phone: (318) 221-0070 Fax: (318) 221-0690 E-mail: sales@bonapp.com Web Address: http://www.bonapp.com
Current Version	Version 4.24 released May 2004 Version 4.25 to be released April 2005
Child Nutrition database version	CN8
Frequency of Updates	Annually
Software Costs	Software license fee is a one time cost based on size of district (begins as low as \$1495/school). An annual maintenance fee is based on a percentage of the license fee and includes an 800 number customer support and annual software updates. License fee is a one-time cost; maintenance fee (800 support) is a yearly cost. There is special pricing based on the number of schools in the district. The yearly maintenance fee includes updates and phone support. Training is priced separately.
Names of Resellers	
Market Focus/ Intended type of Food Service	Designed to work for individual schools and/or combination sites and Central Office.
Other services	Individual school set-up, food item entry, and recipe set-up. Cost depends on number of food items and recipes.

SUPPORT:	Two 800 support Help Desk locations available from 7 am to 5 pm CT. Downloadable documentation manuals available through website to ensure user has current version of documentation. Documentation also available on CD, diskette, and hard copy.
Training/ Costs	2 days training available at \$760.00 per day.
On-line support	Yes, if district has communication software. It is included in maintenance fee.
Phone Support	Yes, it is included in maintenance fee.
Referrals	References available upon request.
# of school districts using software	
Demonstrations Available:	Internet demonstrations are available.
Other Support	

HARDWARE & SOFTWARE NEEDED:	
Operating System	IBM/Compatible? Yes Macintosh? No Power Mac? No Requires MS-DOS emulation? Yes
Types of platform for which the software is available?	Windows 98, 2000 Professional, XP & NT – Yes Network - Yes UNIX - No Native AS400 - Yes
Memory Requirements	Workstation - 128 MB RAM, Server - 512 MB RAM
Optimal hardware specifications	Workstation - 20 GHz or greater processor, 256 MB RAM, 20 Gig HD Windows 2000, XP or NT Server - 40 GHz or greater processor, 766 MB RAM, 60 Gig HD Windows NT4 w/Service Pack 6 or Windows 2000 Professional
Minimal hardware specifications	Workstation -1 GHz or greater Processor, 128 MG RAM ,6 Gig HD Windows 98, 2000 Professional, XP or NT Server - 2 GHz or Greater Processor, 512 MG RAM, 20 Gig HD Windows NT4 w/Service Pack 6 or Windows 2000

ADDITIONAL FEATURES:	
Point of Sale	Stands alone or integrates with Free & Reduced and State & Federal Reporting
Free & Reduced Applications	Yes, software stands alone or integrates with Point of Sale software
Food Production	Additional Program available, through Inventory module
Inventory	Integrates with Vendor Bidding, Menus & Recipes & Nutritional Analysis
Precosts Recipes & Menus	Yes
Procurement	Additional Program available
Personnel Management	N/A
Financial Management	N/A
Other Modules	State and Federal Reporting Module, Student Claims, Vendor Bidding
Combined Breakfast & Lunch Analysis	Yes
USDA recipe cards available for production purposes	Yes
Additional Databases	Not at this time.

Available	
How do you ensure users receive the latest update of the software?	We send updated software as part of our annual agreement.
When the Child Nutrition database is updated, is there a cost to the school district to receive the updated database software?	No, it is included in the annual agreement.
Is there a mechanism to look at information retrospectively, e.g. old recipes, menus served in the past, or to retrieve old documents?	Yes, if the information has not been purged.
Last evaluated & approved by USDA	June 2004
Chart information updated	March 2005